

#### Rent and travel terms

### Closing a rental or travel agreement

Reserving one of the cottages of Szakácsi Turizmus Kft. or booking a package offer can be done by submitting the booking form on the website

Once the form is received, we reserve the package offer for the number of people you specified or the desired holiday house.

The booking confirmation is always sent within one business day, indicating the start and end of the rental period or the package offer, the number of persons, a description of the agreed services and the amount and its specification.

The reservation will become a rental or travel agreement after receiving 50% of the total amount due as set out in the booking confirmation. We assume that payment of this amount will be done within one week after sending the booking confirmation. During that time your reservation will stay valid. Provided that no other arrangements have been made regarding the payment, and the payment is not received, the reservation expires after 7 days.

#### Payment

The total amount is due no later than 6 weeks before the start date of the rental period, or in the case of the a package offer for the start of the travel period.

In case that the date of reservation is within this period, then the total amount must be received within 3 days after booking confirmation is sent.

For late payment, you are in default. You will be notified in writing and within 3 working days the owed amount should be paid.

In case of no payment the agreement is cancelled and cancellation fees are due. These will be set off against amounts already paid.

#### **Cancelling the agreement**

If the agreement is cancelled, cancellation costs are owed.

Up to 6 weeks before the start date of the (rental) agreement or start date of the trip in case of package offer, 30% of the agreed rental or travel costs are due as cancellation fees.

Up to 4 weeks before the start date of the (rental) agreement or start date of the trip in case of package offer, 60% of the agreed rental or travel costs are due as cancellation fees.

Within 4 weeks before the start date of the (rental) agreement or start date of the trip in case of package offer, 100% of the agreed rental or travel costs are due as cancellation fees.

Paid deposits and tourist taxes are always refundable.

If a similar agreement with another tenant/traveller can be closed for the period for which the agreement has been cancelled, so that no loss of income occurs for Szakácsi Turizmus kft, there cancellation fees are not due, only a fee of 100 euros per agreement for administration costs.

#### **Rights and obligations**

The accommodation meets all requirements regarding rentals required by the Hungarian legislator. These requirements relate to structural condition, sanitary and other facilities, quality of drinking water and water purification system and fire safety.

Staff of Szakácsi Turizmus Kft. ensures the maintenance of the garden, and cleaning of the pool. They do this as much as possible while respecting your privacy.

The rental period of the holiday is from Saturday to Saturday. On the day of arrival you are welcome from 16.00h. On the day of departure the property must be left at 10.00h.

On arrival you get two sets of keys unless other arrangements are made. The houses are provided with enough bed linen, bath towels and kitchen towels. Once a week on Saturdays you can offer these as laundry. In the course of the day we will provide you with clean linen, towels and kitchen towels and pick up the laundry.

If you make use of the hotel service the bed linen is changed every 2, towels daily and daily cleaning of the house. The additional cost of hotel service is 30 euros per day, per house, with a maximum occupancy of 6 people. Extra persons will be charged an additional fee of 4,50 euros per day.

The staff is taking care of the disposal of the waste. You can put your waste in the blue container.

There are 6 + 1 tandem bikes available for all guests together. You can book them by day at the restaurant. The bike(s) must be returned no later than the next morning at 08.00 hours, unless you have agreed otherwise.

In the houses there is information is about

- Opening hours of shops
- Tourist information of the region
- Information about hiking

The number of persons stated on the booking agreement is not allowed to exceed under any circumstances. When exceeding the number of agreed persons the legality of the agreement will be void and the tenant will be denied access to the rented.

In that case, only will be refunded, if applicable, the paid refundable deposit.

The rent of the house includes final cleaning, subject to normal use of the home. If there will be additional costs for Szakácsi Turizmus Kft. regarding the final cleaning, then these costs will be deducted from the deposit.

In the houses you will find an inventory list. Between the departure from one tenant and before the arrival of the next guest, Szakácsi Turizmus Kft. is checking if everything on this list is also present. It is useful if you do too.

If after your departure it appears that things are missing, or are no longer in the state found by you, it could be deducted from the deposit. This will be done in consultation.

# Liability and damages

Szakácsi Turizmus Kft. is not liable for theft, loss or damage incurred during or as a result of staying in one of the rented cottages and / or participation in activities organized by Szakácsi Turizmus Kft. such as horseback riding, biking, hiking, climbing or other excursions.

Participation in activities mentioned above and other possible activities is strictly at your own risk. You should always arrange an adequate travel, cancellation, health and liability insurance.

Participants in these and other possible activities, tenants of holiday houses must at all times follow the instructions of the staff of Szakácsi Turizmus Kft. or others who are engaged at the performance of services by Szakácsi Turizmus Kft. and who aim to ensure the safety of the tenants, participants or others or to prevent damage of property of Szakácsi Turizmus Kft. or third parties.

Damage caused by the giving false information by the traveller so that the journey not or not at the agreed costs can be implemented, is the sole responsibility of the traveller. (For example, do not giving correctly personal information for booking a ticket)

## Disputes

Although we assume that problems are usually solved and should there be a difference of opinion about the by Szakácsi Turizmus Kft. provided services, we then there come true in consent, it is the still good to regulate something in case of. Hence the formulation below.

In case of a dispute in which the parties can not reach agreement by mutual agreement, an arbitration committee consisting of three persons will be set that makes binding decisions for both sides. Both parties shall appoint one person on this committee. These two appointees appointed in mutual consultation a third person, which the arbitration committee is formed.

Each party pays the cost or benefit of the person who has been appointed by that party in the arbitration committee.

The costs for the third member of this commission are paid by the parties for each half.

The arbitration committee shall determine the time at which they will reach a binding decision.

#### Currency

All amounts in these terms, the booking form and on the website are in euros unless otherwise stated.